



HIRE CONTRACT 2019

Flower Camping Les Ilatés**** Loix-Ile de Ré

Customer number :

Arrival day / /2019 Departure day / /2019

PERSONNELS INFORMATIONS

Civility	NAME	Surname	Date of birthday	Age
		/...../.....	
Identity other persons :				
		/...../.....	
		/...../.....	
		/...../.....	
		/...../.....	
		/...../.....	
		/...../.....	
		/...../.....	
		/...../.....	

Adress :

Post Code : Country :

Land :

Phone :

Mobil-phone 1 :

Mobil-phone 2 :

E-Mail 1 :

E-Mail 2 :

Holiday Home

- Free Flower Confort + 4/5p – 2ch - 37m²
- Cabane Lodge Confort 4/6p – 2ch - 34m²
- Maisonnette Confort Plus 4p – 2 ch - 31m² + TV
- Mobil-Home Confort 4/6p – 2 ch - 28m²
- Mobil-Home Confort Plus 4/6p – 2 ch - 27m² +TV
- Mobil-Home Confort Plus 6/8p – 3 ch - 31m² + TV
- HomeFlower Premium 4/6p _ 2ch - 26.5m² + TV
- HomeFlower Premium 6/8p _3ch - 30.5m² + TV

Touring Pitch

Forfait « Confort »

Your Touring Material :	Size :
<input type="checkbox"/> Tentem xm
<input type="checkbox"/> Caravanm xm
<input type="checkbox"/> Camping-carm xm

Supplements :

Nbr Pet :	Breed :
Nbr Car :	Immat. 1:
		Immat. 2:
Nbr Tente. :	Size :m xm
Cancel Insurance :	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Cleaning :	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Rental Safe Box :	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Rental Fridge : (for pitch)	<input type="checkbox"/> YES <input type="checkbox"/> NO	
Rental Bed Linen :	Double Bed :	Single Bed :
Rental Towel :	<input type="checkbox"/> Yes : <input type="checkbox"/> NO	
Pack Travel Flower (2 pers) (kit bed linene, kit towel, cloth , kit cleaning)	<input type="checkbox"/> YES : <input type="checkbox"/> NO :	
Pack Travel Flower (pers suppl) (kit bed linene, kit towel, cloth , kit cleaning)	<input type="checkbox"/> YES : <input type="checkbox"/> NO :	

RESERVATION CONDITIONS :

- Holiday homes' bookings are accepted for a period of full weeks only (from Saturday, 4 p.m. to Saturday 10 a.m.) in July and August only. Reservations per night can be proceeded in low-season. The booking is personal and can not be subletted or forwarded to any other person without our acceptance.
- On arrival, a warranty deposit of € 360 is asked to cover any damage or loss to the Holiday Home and its furnished material. This deposit shall be returned within a maximum of one week time after check-out inventory ; if anything has been damaged or lost, we would require full payment of the corresponding units at the price shown on the inventory-list.
- Pets are tolerated to the condition of you paying the corresponding extra-charge (as shown on valid price-list), of you being able to produce a health book certifying that tattoo and medical conditions are fulfilled, and also that the pet does not belong to the list of forbidden races on French floor.
- So that a reservation is considered as accepted, you need to enclose a filled in and signed reservation form + first deposit of 25% of total amount of the stay. The final balance of the stay (id est 75% remaining) is to be paid at least 1 month before arrival.
- As soon as the stay has begun, there is no refund possible for any early check-out and for any reason, except if this is covered by the optional cancellation insurance you would have contracted through us.
- Cancellation : if you have not contracted the cancellation insurance, there is no refund possible of any payment done. If you have contracted the cancellation insurance, your file needs to be followed and discussed with our partner SART Assurances which will eventually decide whether you will be refunded or not.
- In case of delayed arrival, and if the final balance has not been paid in the required times (1 month before check-in day), we would maintain your booking firm for 24 hours only. Without any written news from you or any other written guarantee, we would set the pitch or Holiday Home for free and available to accept a new booking on it.
- For all kinds of accommodations (holiday homes and touring pitch), a maximum of 6 persons is allowed per booking. In case the number of persons is over 6, the Head Management of the campsite would legitimately cancel the booking and all paid amounts would keep in the campsite ownership with no rights to refund from the customer's side. The only possibility would consist in hiring another holiday home or touring pitch, if and only if there is a vacancy at that very moment.
- This agreement has the value of a contract, committing each party to complete its rights and obligations. The tenant fills it in, signs it and sends it back with the required and corresponding deposit amount ; on reception of your booking form, the Head Management, after acceptancy or not (according to vacancies) sends it back to you as a confirmation after having signed it. On arrival, the tenant must present this document to the reception reps.
- WARNING : in order to ensure best service as possible, a cleanliness control is done by reception reps on check-out of each holiday home stay. If we had to state that the standard of cleaning is not respected, the Head Management would charge you with an amount of € 60,-, corresponding to "Forfait Ménage" or deduct it directly of your warranty deposit.

INTERNAL RULES :

1° - ADMITTANCE CONDITIONS :

Before being allowed to enter the property of Les Ilates and check-in, you need to have received the Head Management's or reception reps' authorization. Staying at Les Ilates means that you have previously accepted the terms and conditions of the internal rules and you commit yourself to respect them. Any breach of the rules would entail the eviction of the person in fault, with no pretention possible to any refund and, if necessary, with help of the Police.

2° - POLICE IDENTIFICATION PROCEDURES

All persons due to stay at least one night or visiting a guest need previously to show at reception desk the corresponding identity documents and fulfill procedures demanded by French Police Law.

3° - TOURING MATERIAL AND VEHICLES

The tent, caravan, motorhome and vehicles must be installed and/or parked on the corresponding place shown by the General Manager.

4° - RECEPTION OFFICE :

You will find in the reception the detailed list of all services of the campsite, informations about food providing, sport equipments, touristic informations about worthseeing places in the immediate surroundings.

5° - RATES AND CHARGES :

All charges are to be paid at the main office in the reception. The corresponding amount is to be found on the postered annual and valid price-list. They are calculated according to the amount of nights, persons, and services used. Users are due to give notice of their departure at least on the eve of the check-out day.

6° - NOISE AND QUIETNESS :

Users are asked to avoid any noise or noisy discussions that could possibly disturb their immediate neighbourhood. Hi-fi or any other noise producing machine must be working with respect of low noise volume. Please slam car doors as carefully as possible. Dogs and any other pets must always be in presence of their master, never let alone on the pitch or in the holiday home, and must always be kept on a lead. In any situation, they keep being under their master's responsibility. Please bring them out of the campsite before they do their business. If they do it on the campsite, please clean it afterwards. Silence must be total from 11 p.m to 7 a.m..

7° - VISITORS :

Visitors are allowed to enter the campsite under responsibility of their hosts. They are asked to show and leave during the visit time an identification document at the reception desk and be allowed to enter by the Manager or the Reps, park their car on the outside adequate park places. Would their stay on the campsite overpass 1 hour, the visitor(s) would have to pay the corresponding charge as shown on the postered valid price-list.

8° - VEHICLES' TRAFFIC AND PARKING :

Inside the campsite area, vehicles can drive up to a maximum of 10 km / hour. Car driving is forbidden between 10 p.m. and 7 a.m. Are allowed to drive within the campsite area cars belonging to recorded guests only. Cars must exclusively park on the reserved pitch or its corresponding remote park place. It can not impede normal traffic or installation of a checking-in camper.

9° - ESTHETICS AND EQUIPMENTS HOLDING :

Each recorded guest is due to avoid any action that could prejudice good aspect in terms of cleanliness and hygiene holding within the campsite. It is strictly forbidden to spread waste water on the ground or alongside the roadway gutters. Campers must throw their waste water and chemical blocks into the appropriate places (ask for their location at the reception). As you can see from the map, we ask you to respect recycling of garbage : glass, papers, plastic and other garbage have a container for each. Use or garbage bags is obligatory. If you need to wash things, please do it in the appropriate place and basin. Clothes drying is authorized outside only if it keeps discreet, does not disturb the neighbourhood, and is not done with support of trees or hedges. Please respect flowers, trees and vegetation present on the campsite. It is strictly forbidden to nail into the trees or cut off branches. It is not allowed either to put up any fence on the pitch by personal means or dig into the floor. Any stated damage done to the vegetation, the floor or to the equipments of the campsite would be charged to you.

10° - SAFETY AND SECURITY :

A) Fire : open fires (wood, charcoal etc.) are strictly forbidden. Gas boilers and cookers must have an official document, certifying they have been controlled and checked in good standard. As you can see from the map of the camp-site, fire extinguishers' location is shown with a black triangle. In case of fire, please notice the reception immediately. A first-aid kit is available at the reception office.

B) Burglary : responsibility of the Head Management is only engaged for items you have left at Les Ilates' reception desk. Please tell us immediately if a person shows a suspicious attitude on the campsite. Even if caravan winter stocking is possible, users of campsite services are asked to be cautious for their material safe holding.

11° - GAMES :

We strictly forbid violent or disturbing games in the next surroundings of touring pitches and also holiday homes pitches.

12° - PARKED CARAVAN WITH NO OCCUPIERS :

It is only after agreement and acceptancy by the Head Management that you can let your caravan on the plot as noticed by Head Management with no occupiers for a certain period. In terms of pricing, we would charge you the price of the pitch + 0 person as you can read from the postered valid price-list.

13° - GENERAL MANAGER OF THE CAMPSITE :

The General Manager is responsible for respect of internal rules and good holding of the campsite.

PERSONAL DATA

In accordance with the Data Protection Act No. 78-17 of 6 January 1978, as amended, the Client is informed that the personal data or data of a personal nature indicated as being mandatory collected in the context of the reservation are necessary for the execution of the latter. The information that the Customer communicates to us when ordering will not be transmitted to any unauthorized third party.

In accordance with the Data Protection Act of 6 January 1978, the Client has the right to access, rectify and oppose any personal data concerning you. To do so, simply send a request by post to the campsite, indicating full name and address.

TO BE FILLED IN BY GUEST

« I herewith acknowledge having read through, understood and accepted all reservation conditions and internal rules. »

Signature of Customer